

10/696,148
Applicant's Declaration

EXHIBIT Y

MEMO TO: Distribution
FROM: Frank Hardaway
DATE: July 30, 2003
Subject: Beta Completion Notice – Unified Communicator v2.0

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Project Management and Engineering have completed their evaluations of Unified Communicator v2.0 and now considers this product ready for general availability status.

This application introduces several new features, with the most significant enhancement being an advanced call routing engine. The following is an abbreviated list of new functionality introduced within this release of Unified Communicator. For complete details of these enhancements, please refer to the Installation and Field Maintenance manual.

- Call Routing
 - Positive Caller ID – A series of steps taken to positively identify an incoming caller so the call follows the appropriate set of routing rules. This may include one or more of the following: address-book lookup, prompt for name, prompt for number
 - Custom Greetings – User-created recordings that can be played to callers during call routing.
 - List of user-programmable rules define how incoming calls are routed. Each rule has the following characteristics:
 - Who – Defines who the rule applies to (All callers, Specific contact, Specific phone number, Group, Internal/External Caller)
 - When – Defines when the rule applies (When I'm available/unavailable, When my composite status is..., Anytime, During this time period)
 - What – Defines what the rule does. Consists of one or more steps where each step includes the following:
 - What to do: Play this greeting, Send the call to my current location, Send the call to this location, Send the call to a contact, system account, or device, Send the call to specified phone number (internal extension or CO number), Send the call to my voice mail, Hang up
 - After x seconds, proceed to the next step if not successful
- Accounts now support multiple devices. Previously, an account and phone were interchangeable.
- Composite Status - A composite status refers to a state that the user is in at a given time. This state encompasses the user's availability, current location, the DND on his device(s), and his Windows Messenger status. When the user changes his composite status, all of these components are changed accordingly. Likewise, when a user changes the DND on one of his devices, the new DND is matched to one of his composite status items, and his composite status is changed automatically. Composite status allows a user to more easily manage all of his individual status/location elements.

- Groups – User-definable groups of contacts (ex. "Friends") are used in call routing, to browse the address book, and for a special speed-dial list.
- Call Log – Incoming, Outgoing and Missed Calls are stored within the different clients, and users may redial any of the Call Log entries.
- Standard Web Client Enhancements
 - New high-level toolbar
 - Call List Enhancements
- Tray Client Enhancements
 - Scrolling pop-up messages (a'la Windows Messenger)
 - Redial (from call log)
- WAP Client Enhancements
 - Lookup Contact (From Place Call or Address Book Menus) –Shows snapshot of current status, Supports send station message and leave voicemail
 - Address Book – Lookup Contact, Browse by Group, Add Contact (specify name, company, and number)
 - Devices – View/Set DND and Forwarding for each of your devices
- Phone-Client Enhancements
 - Barge in on Text To Speech prompts
 - Log off by saying "Goodbye"
 - Review call log (Next, Previous, Return Call, Delete)
 - Auto logon when calling from an owned device or location
- PocketPC Client

Product Compatibility Notes

This version of Unified Communicator requires Axxess v8.002 and CT Gateway version 4.001.

The following issues remain open in this release of Unified Communicator:

- If you reorder the members of the phone-client hunt group while the UC server is running, this may cause problems with greetings, positive caller ID, or the phone client. Rebooting the UC server will fix the problems.
- Problem with Who-Type Specific Phone Number
An account has a contact called 'Joe Smith'. This contact has two phone numbers: 1000 and 555-1212. Create a routing rule in this account that applies to the specific phone number 555-1212. If you call from 1000 to this account, it will follow the rule for 555-1212.

The following list details the part numbers released with this product. Please refer to the Product Marketing release notice for kit configurations and pricing information.

PART NUMBER	DESCRIPTION
828.1653	KIT UNIFIED COMM AND/OR SIP SERVER
827.9384	KEY HASP MEMO- 4 USB PASSWORD CTWBQ
550.5267	ASSY BASE PC RACKMOUNT WIN 2K
821.1091	DIMM SDRAM 512MB 168-PIN
834.3182	IC PROCESSOR PENTIUM4 478PIN
550.5329	PCBA PC MOTHERBOARD ATX PENTIUM 4
550.5309	CHASSIS 4U 19" ATX RACKMOUNT BLK
550.0129	POWER SUPPLY 300W ATX12V & ATX 2.03
550.5273	HARD DRIVE 40 GB

550.5274	DISK DRIVE FLOPPY 1.44MB 3.5" BLACK
550.5333	DRIVE CD-ROM 12X OR FASTER BLACK
827.9543	SW WINDOWS 2000 SERVER
550.5271	CARD VIDEO AGP 2.0 W/32 MB SD-RAM
550.5337	KEYBOARD PS/2 MOUSE PS/2 BLK COMBO
809.2097	LABEL UNIFIED COMM. ID AND REG.
828.1523	KIT CT GATEWAY PROG. V1.0 SGL-APP
827.9214	KEY CT GATEWAY PROG. V1.0SGL-APP
827.9384	KEY HASP MEMO-4 USB PASSWORD CTWBQ
809.1155	LABEL SW 0.65X0.20" WHITE BLANK SOF
811.1305	ENVELOPE SOFTWARE LICENSE
809.1993	LABEL 3"X1" DIRECT THERMAL
827.9272	SW ATTD CONSOLE CT GTWYAPP&SW TRAN
827.9529	SW CT GATEWAY V2.0
835.2161	MANUAL CT GATEWAY
835.2292	MANUAL SWITCH TRANSCEIVER INSTALL
827.9001	SW SYSTEM OAI APPLICATIONS TRNSCVR
835.2291	MANUAL APP TRANSCEIVER INSTALL
827.9000	SW SYSTEM OAI SWITCH TRANSCEIVER
827.9533	SW AXCESS ATTENDANT CONSOLE V3.0
835.2270	MANUAL ICC (ATT CONSOLE)
827.9212	SW AXCESSORY CSTA TRANSLATOR V1.000
835.2419	MANUAL CSTA TRANSLATOR
827.9421	CT GATEWAY CONFIG WIZARD V1.001
835.2551	CD-ROM SLEEVE ATTENDANT CONSOLE ET
827.9896	SW UNIFIED COMMUNICATOR W/LIC. 2.0
827.9602	SW UNIFIED COMMUNICATOR CD V2.0
809.1116	LABEL SW 1X1/2" WHITE BLANK
827.9545	KEY UNIFIED COMM 5 USER LIC. (FREE)
840.0122	LICENSE UC 1 USER LICENSE
835.2558	NOTICE UNIFIED COMM GETTING STARTED
780.5007	INTERFACE TELEPHONE USER(OPTION)
780.5003	INTERFACE TELEPHONE USER 2-PORT
780.2002	CARD AG2000- 4LS 4-PORT ANALOG TEL
780.2010	KEY - ENGINE BLANK
780.6001	LICENSE TEXT-TO-SPEECH PORT - ELOQ
780.5004	INTERFACE TELEPHONE USER 4-PORT
780.2002	CARD AG2000- 4LS 4-PORT ANALOG TEL
780.2010	KEY - ENGINE BLANK
780.6001	LICENSE TEXT-TO-SPEECH PORT - ELOQ
780.5005	INTERFACE TELEPHONE USER 8-PORT
780.2003	CARD AG2000- 8LS 8-PORT ANALOG TEL
780.2010	KEY - ENGINE BLANK
780.6001	LICENSE TEXT-TO-SPEECH PORT - ELOQ
780.5006	INTERFACE TELEPHONE USER 24-PORT

780.2004	CARD AG4000-T1 24-PORT DIGITAL TEL
780.2010	KEY - ENGINE BLANK
780.6001	LICENSE TEXT-TO-SPEECH PORT - ELOQ
780.6002	LICENSE ASR PORT UC - SWI
840.0108	LICENSE SIP TRUNKS [OPTION]
827.9796	SW SIP SERVER CD V1.0
809.1116	LABEL SW 1X1/2" WHITE BLANK
840.0101	LICENSE 25 SIP TRUNKS
840.0102	LICENSE 50 SIP TRUNKS
840.0103	LICENSE 100 SIP TRUNKS
840.0104	LICENSE 250 SIP TRUNKS
840.0105	LICENSE 500 SIP TRUNKS
840.0110	LIC 25 SIP TRUNKS UPGRADE
840.0109	LICENSE SIP EXTENSIONS [OPTION]
827.9796	SW SIP SERVER CD V1.0
809.1116	LABEL SW 1X1/2" WHITE BLANK
840.0096	LICENSE 25 SIP EXTENSIONS
840.0097	LICENSE 50 SIP EXTENSIONS
840.0098	LICENSE 100 SIP EXTENSIONS
840.0099	LICENSE 250 SIP EXTENSIONS
840.0100	LICENSE 500 SIP EXTENSIONS
840.0106	LIC 25 SIP EXTENSIONS UPGRADE

The Operations Department has confirmed that Unified Communicator will be available for shipment as of July 30, 2003.

The Product Management Department has confirmed that the Product Release Announcement will be sent out July 31, 2003.